

HEALTHY OPTIONS AWARD



A Step-By-Step Guide



This document contains a step-by-step guide to achieving the 'All Wales' Healthy Options Award. It is based on an award produced by Caerphilly County Borough Council.

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Introduction

Want to make a difference?

Consumers view eating out not just as an occasional treat, but as part of everyday life. 96% of people have eaten out at least once in the last 12 months, and over one in five consumers eat out at a restaurant, fast food outlet or takeaway once a week or more.¹

The National Statistics Family Food Survey 2005-2006, shows that just under a third of all money spent on food and drink (excluding alcohol) in the UK was on that consumed outside the home. Food consumed outside the home tends to be higher in added sugar and slightly higher in fat than food prepared at home.²

A diet high in saturated fats has been associated with an increased risk of obesity and Coronary Heart Disease. Currently in Wales, over half the adult population is classed as overweight or obese. Also 38% of children are classified as overweight or obese including 20% of these - so 1 in 5 - obese.³ Being overweight or obese increases the risk of a range of diseases - high blood pressure, type II diabetes, some cancers, heart disease and stroke. Circulatory diseases such as heart disease and stroke are the most common cause of death in Wales⁴, accounting for 32% of premature deaths in men and 23% of premature deaths in women.

Therefore as a caterer you could potentially make a tremendous contribution to improving your customer's diet and health by providing healthier food choices.



Consumers are confronted almost daily with information about diet, nutrition and health in the media. Surveys have shown that consumers are becoming much more knowledgeable about healthy eating, and 97% of customers think that they should have the choice to eat healthily when they eat out.⁵ More than half (52%) believe it is the responsibility of the caterer to provide this choice. In a recent survey in Scotland, 86% of people thought food outlets should actively promote healthier options.⁶

The Award aims to encourage food businesses to provide healthier options to customers, through the use of healthier catering practices, increasing fruit, vegetables, and starchy carbohydrates, and decreasing fat, especially saturated fat, sugar and salt. It also recognises provision of healthy options for children, and rewards staff training and promotion and marketing of healthier options.

The following fact sheets provide advice and guidance on how to achieve this.

The Healthy Options Award is good for:

- ▶ **You**
- ▶ **Your Business**
- ▶ **Your Customers**

You'll have public recognition for achieving the award and could enhance your image as a responsible business that puts its customers first. It could give you a competitive edge and increase customer satisfaction as demand for healthier choices continues to grow - some food manufacturers and retailers who have introduced healthier options are seeing growth in sales.

Your customers will be able to benefit from the freedom to select a healthy option if they choose and have more control over what they eat.

Health Challenge Wales is a National focus of efforts to improve health and well being. It is a call to people and organisations to work together for a healthier nation. The Healthy Options Award is one way in which catering businesses can meet the challenge.



<http://new.wales.gov.uk/hcwsuite/healthchallenge/?lang=en>

1. Mintel, Eating Out –Ten Year Trends, 2006
2. DEFRA, Food Service and Eating Out: An Economic Survey, 2007
3. Welsh Health Survey 2007
4. Key Health Statistics for Wales, 2007
5. Health Education Authority, 1996
6. Scottish Consumer Council 2008

Who is eligible?

Most catering premises which serve food to the general public are eligible to apply for the award, including restaurants, cafeterias, hotels, workplace and hospital restaurants, pubs and takeaways. There are over 22,000 catering businesses in Wales.

It is not intended to apply to those premises which cater for individuals with specific dietary requirements which are beyond the scope of this award. These include care homes for older people and schools and nurseries, for which there are already guidelines in place to improve the healthiness of food available.

Premises are eligible for an award if they are in possession of a **Welsh food hygiene award**. Premises can be considered for an award at the time of a satisfactory routine food hygiene inspection. In addition, premises may also be assessed if requested by a proprietor.

Older people:

The Food Standards Agency (FSA) has produced guidance on food served to older people in residential care, and for other adults in public institutions which can be accessed from the FSA's website at: www.food.gov.uk/news/newsarchive/2007/oct/publicinstguide

Schools and nurseries:

The Welsh Assembly Government's, Appetite for Life action plan addressing the healthiness of food across the whole school day can be accessed at:

<http://wales.gov.uk/topics/educationandskills/publications/guidance/appetiteforlife/?lang=en>

The Welsh Network of Healthy Schools Scheme - www.healthschools.org.uk and Caroline Walker Trust Eating Well for Under 5s in Childcare - www.cwt.org.uk/publications.html#under5 also contain guidance and information.

How long is the award valid for?

The award is valid for **two years**. However, the award may be reviewed or revoked during this time if, for instance:

- ▶ there are significant changes to the menu or a change in a major supplier;
- ▶ the Welsh Food Hygiene award is removed or there is enforcement action pending;
- ▶ premises change hands. There is no automatic right of transfer and a new award application must be made

An unannounced visit may also be made to the premises during this period in order to ascertain the award conditions are being adhered to.

Requirements to qualify for an award

There are 2 minimum requirements which must be met to qualify for an award. These are:

1. Compliance with food regulations

The premises must comply with:

- ▶ Regulation (EC) no. 852/2004 on the Hygiene of Foodstuffs and Food Hygiene (Wales) Regulations 2006 as amended⁷; and,
- ▶ General Food Law Regulation (EC) 178/2002⁸ and the General Food Regulations 2004 as amended; and,
- ▶ Controls on misleading descriptions on food set out in the Food Safety Act 1990 as amended, the Food Labelling Regulations 1996⁹ and the Trade Descriptions Act 1968 which has been substantially revoked following adoption of the Unfair Commercial Practices Directive (UCPD). It may therefore be appropriate to refer to the Consumer Protection from Unfair Trading Regulations 2008.

The premises must also have already achieved and still hold a valid Welsh Food Hygiene Award (Bronze, Silver or Gold).

2. Healthier food options

Once an establishment has obtained a food hygiene award, they can be assessed for the Healthy Options Award. The overall score determines if an award can be granted and whether it is at bronze, silver or gold level.

The Fact Sheets in this folder (some may not apply to your premises) will give you the necessary information on what is considered to be a Healthy Option and how to adapt your current menu. The Fact Sheets also give suggestions for promoting these healthy options to customers.

The assessment for an award closely mirrors the guidelines set out in the fact sheets.

The award is given to the catering establishment. If the establishment has several menus, these should all be considered as part of the assessment. This will mean a customer choosing food from an establishment displaying the award has confidence that the same healthier preparation and cooking practices and accessibility of healthy options is consistent across the board.

7. Guidance on the 2006 Food Hygiene Legislation is available from the Food Standards Agency
<http://www.food.gov.uk/foodindustry/guidancenotes/hygguid/fhlguidance/>

8. Guidance on the General Food Law Regulation (EC) 178/2002 is available from the Food Standards Agency
<http://www.food.gov.uk/foodindustry/guidancenotes/foodguid/generalfoodlaw>

9. Guidance on Food Labelling Regulations is available from the Food Standards Agency website
<http://www.food.gov.uk/foodindustry/guidancenotes/labelregsguidance/foodlabelregsguid>

Successful premises

Successful premises will:

- ▶ Receive an award to display on the premises;
- ▶ Have free publicity in the Local Authority and any relevant publications;
- ▶ Have the right to use the Healthy Options Award logo on their stationery/menus/boards;
- ▶ Hopefully maintain and extend business as increasing numbers of people are choosing a healthier life-style.

Establishments that join the Healthy Options Award Scheme will be seeking to enhance their reputation by maintaining good hygiene practices and offering healthy options to their customers.



The eatwell plate

The Food Standards Agency recommends that all individuals should consume a diet that contains:

- ▶ plenty of fruit and vegetables;
- ▶ plenty of bread, rice, potatoes, pasta and other starchy foods - choose wholegrain varieties when you can;
- ▶ some milk and dairy foods;
- ▶ some meat, fish, eggs, beans and non-dairy sources of protein
- ▶ just a small amount of foods and drinks high in fat and/or sugar

The eatwell plate is a visual representation of these recommendations. It makes healthy eating easier by showing the types and proportions of foods that people need to eat for a healthy and well-balanced diet. *The eatwell plate* covers everything eaten during the day, including snacks. It is suitable for most of the population including people of all ethnic origins and people who are of a healthy weight or over weight. However, it does not apply to children under 2 years of age because they have different needs.



The Food Standards Agency has also produced 'Eatwell - Your Guide to Healthy Eating', which includes eight top tips covering all aspects of eating a healthy balanced diet and maintaining a healthy weight:

1. **Base your meals on starchy foods**
2. **Eat lots of fruit and veg**
3. **Eat more fish - including one portion of oily fish each week**
4. **Cut down on saturated fat and sugar**
5. **Try to eat less salt - no more than 6g a day for adults**
6. **Get active and try to be a healthy weight**
7. **Drink plenty of water**
8. **Don't skip breakfast**

The Eatwell Guide is included in this pack (see Annex 6). You can obtain further copies of this leaflet free of charge for your staff or customers from Food Standards Agency publications (tel. **0845 606 0667** or email **foodstandards@ecgroup.uk.com**).

The key messages in the fact sheets support *the eatwell plate* and the Eatwell Guide to Healthy Eating.



Fact Sheet 1: Fruit and vegetables

Most people know that we should be eating more fruit and veg. But most of us aren't eating enough. We should be eating at least five portions of a variety of fruit and veg every day. This includes fresh, frozen and canned varieties (without added salt and sugar), dried fruit and fruit/vegetable juices. A glass of fruit and/or vegetable juice (150ml) counts as a portion of fruit and vegetables, but juice can't make up more than one portion a day, however much you drink.

Beans and pulses can count towards the five portions of fruit and vegetables we should aim to eat each day, but they can only make up a maximum of one portion a day. (Potatoes do not count towards the 5 a day because they are a starchy food.)

A portion of fruit or vegetables is about 80 grams, and a guide to what this means in actual terms can be found in Annex 3.

Fruit and vegetables are a major source of vitamins, minerals and fibre. There is increasing evidence that consuming at least 5 portions of fruit and vegetables every day may reduce the risk of developing chronic diseases such as coronary heart disease and certain types of cancer.

Cooking practices

The following practices will help conserve vitamins when preparing and cooking:

- ▶ Avoid leaving any cut vegetables exposed to air, light, heat or to soak in water before cooking (this does not apply to dried pulses and beans, which need to be soaked over night). Cover and chill them instead.
- ▶ Try to cook vegetables as quickly as possible after cutting.
- ▶ Use a minimum of boiling water, cover tightly to keep in the steam, because this speeds up the cooking, or steam vegetables. A shorter cooking time will help retain vitamins.
- ▶ Use cooking water for sauces, gravy and soup to recapture lost vitamins and minerals.
- ▶ Serve as soon as possible after cooking. Keeping food warm destroys much of the vitamin C.
- ▶ Frozen vegetables should be cooked immediately after removing from the freezer and served as soon as possible.
- ▶ Leave skins on vegetables and fruit whenever possible.
- ▶ Store fresh fruit and vegetables in a cool, dark place and use as soon as possible rather than storing for a long time, or use frozen instead.

Fact Sheet 1: continued

Fruit and fruit juices

- ▶ Try to have fruit on display in a prominent position.
- ▶ For fruit based desserts, try fruit cobbler, fruit salad, stewed seasonal fruit, summer pudding or fruit crumbles with muesli topping.
- ▶ Avoid adding sugar or syrupy dressings to fruit (such as stewed apple).
- ▶ Offer lower-fat or reduced fat creams, ice cream, custard, yoghurt or fromage frais to accompany fruit.
- ▶ Add fresh, tinned, frozen or dried fruit to salads.
- ▶ If using canned fruit use fruit canned in juice rather than syrup.
- ▶ Offer unsweetened fruit juices, such as pure orange / apple / pineapple juice and unsweetened fruit based smoothies.
- ▶ Use unsweetened fruit juice as a base for fruit salads.
- ▶ Try to incorporate fruit into other dishes, including cold starters and savoury dishes, e.g. lemon chicken and pork with apple sauce.



Vegetables

- ▶ Offer large portions of vegetables (fresh, frozen or canned). Baked beans / pulses count towards a maximum of one of your 5-a-day (canned spaghetti does not).
- ▶ Offer a range of different hot cooked vegetables.
- ▶ Increase the use of raw vegetables in salads.
- ▶ Allow customers to add their own butter, spread, sauces or dressings.
- ▶ Home-made soups are a tasty way of offering a variety of vegetables, especially in winter (add lentils and other pulses to soups to make them more filling).
- ▶ Keep added fat to a minimum when stir-frying or sautéing, (perhaps consider using spray oil) and use unsaturated oil such as corn oil, sunflower oil, rapeseed oil etc., rather than ghee or saturated fats.
- ▶ Incorporate more vegetables in main course dishes, e.g. peppers, carrots, mushrooms and peas in casseroles, stews, curries, stir fry's or pizzas.
- ▶ Add canned, soaked or boiled beans to casseroles or bakes.



Fact Sheet 1: *continued*

Salads

- ▶ Add a side salad where appropriate and offer a range of undressed main course salads.
- ▶ Offer lower fat dressings and those based on healthier fats e.g. olive oil based dressings. Provide dressing separately so people have the choice and can use as much / as little as they like.
- ▶ Use reduced fat mayonnaise for coleslaw and prepared salads, such as potato salad, and in sandwich fillings.
- ▶ Include a range of salads in sandwiches.
- ▶ Wash salad vegetables carefully to avoid bruising, and try to serve them whole rather than shredded. It is not good practice to use salt to remove water from salads such as lettuce.



Potatoes

Although potatoes, plantains, yams and cassava are vegetables, they are a starchy food, so they don't count as one of the 5-a-day recommended portions of fruit and vegetables. Sweet potato or squash on the other hand can be counted as either a vegetable or starchy food portion to a main meal.

Starchy foods are covered in:

Fact Sheet 2 - Bread, rice, potatoes, pasta and other starchy foods.

Fact Sheet 2: Bread, rice, potatoes, pasta & other starchy foods

Bread, rice, potatoes, pasta, breakfast cereals are all types of starchy carbohydrate foods. We need to eat more of these to maintain a good balanced diet - they should make up about a third of the daily diet. Starchy carbohydrates are a good source of energy and the main source of a range of vitamins and minerals. Wholegrain varieties also provide fibre, which is an essential part of the diet. By filling up on these types of food, we have less room for fatty and sugary foods.

Fibre is a type of plant material, which is found only in foods such as unrefined cereals (like wheat and brown rice), beans, peas, vegetables and fruit. Fibre is important for good intestinal health and can help reduce the risk of heart disease. Starch is also found in plant foods, especially cereals and starchy vegetables like potatoes. Starch contains about half the calories of fat.

It is recommended that the reduction of fat in the diet be replaced by starchy foods, particularly those that are rich in fibre. However, it is all too easy to add fat back to starchy foods by adding creamy sauces to pasta, by frying potatoes and applying spread thickly onto bread or toast.

Here are a few suggestions to help you offer healthier alternatives to your customers:

Potatoes

- ▶ As an alternative to chips offer jacket, boiled or mashed potatoes. Potatoes are a good source of vitamin C. If boiling potatoes, use a minimal amount of water and re-use the water in sauces.
- ▶ If frying, pre-blanch potatoes in steamers beforehand and ensure frying temperatures are correct as this will reduce the amount of oil absorbed. Use unsaturated oils such as sunflower or rapeseed oils, drain fat off chips and do not pre-salt. Allow customers to add their own salt.
- ▶ Avoid crinkle cut chips, which absorb more fat and try to cut large thick chips (thin chips or French / curly fries are higher in fat). Also, oven baked chips are a much healthier alternative.
- ▶ If roasting potatoes, use large pieces and small amounts of vegetable oil. Brush the oil onto potatoes to use smaller amounts and drain well.
- ▶ Use skimmed, 1% fat or semi-skimmed milk rather than butter or margarine to mash potatoes to smoothness.



Fact Sheet 2: continued

Bread, rolls and baguettes

- ▶ Offer a range of different breads, including wholemeal, brown, multigrain and granary.
- ▶ Look for white bread with added nutrients and fibre if customers don't like brown or wholemeal bread.
- ▶ Choose lower salt bread where possible.
- ▶ Use thick-cut bread or rolls for sandwiches, using a low fat spread or none at all! Offer sandwiches with fillings without mayonnaise.
- ▶ Try to vary the breads on offer, such as pitta, chapatti or ciabatta.



Pasta, noodles, rice and other grains

e.g. Couscous, Bulgar Wheat

- ▶ Use beans, pulses, rice and pasta more often e.g. tricolour or whole wheat pasta.
- ▶ Use a minimum of oil and salt in cooking, and avoid dressing with fat.
- ▶ Offer whole-wheat pasta and make composite dishes such as lasagne using whole-wheat pasta.
- ▶ Be aware of fat content of sauces, dressing and accompanying foods (tomato based sauces are usually lower in fat than creamy sauces).
- ▶ Offer brown rice as it is higher in fibre.
- ▶ Offer boiled / steamed rice if fried rice is the norm.



Breakfast cereals

- ▶ Fruit can be used to sweeten cereal and can take away the need to add sugar.
- ▶ Choose fortified breakfast cereals but look for those with a lower salt and/or sugar content.
- ▶ Offer wholegrain breakfast cereals, such as whole-wheat biscuits.
- ▶ Offer skimmed, 1% fat or semi skimmed milk or low fat yoghurt to accompany breakfast cereal.



Fact Sheet 2: *continued*

- ▶ Be aware that some cereals contain large amounts of sugar and salt. Offer a selection of cereals including lower sugar, lower salt, and higher fibre options, as highlighted below:

Food Group	Suggested Standard Items
Milk based products	Semi-skimmed, 1% fat or skimmed milk, low fat yoghurt
Cereals - not sugar coated	Whole-wheat biscuits Corn flakes Rice based cereal Shredded wholegrain wheat biscuits Malted wheat squares Bran flakes Porridge oats
Fruit	A selection of chopped fresh fruit or dried fruit to add to the cereals Fruit canned in natural fruit juice Unsweetened fruit juices
Breads	Wholemeal or granary roll, slice of bread, toast - toppings optional. Note: <i>where required, a low fat polyunsaturated or monounsaturated spread should be used and similarly reduced sugar jam.</i>

Pastry

- ▶ Due to the high fat content, try to limit the amount of pastry dishes offered.
- ▶ Use half white, half wholemeal flour in pastry dishes.
- ▶ Use less fat in pastries or dough, with a low fat alternative where possible.
- ▶ If making pies or tarts, use only a pastry lid or base. Use potato as an alternative savoury topping.



Fact Sheet 3: Milk and dairy foods

Milk and dairy products such as cheese, yoghurt and fromage frais are good sources of protein and vitamins A, B12, and D. They are also an important source of calcium, which helps to keep our bones strong.

The fat content of different dairy products varies a lot and much of this is saturated fat. Due to the high fat content of cream and butter, these are part of the 'foods containing fat' section in *the eatwell plate*.

Here are a few ways to include lower fat dairy products in your menu:

- ▶ Offer semi-skimmed, 1% fat, or fully skimmed milk whenever possible.
- ▶ Where cream is used during cooking (e.g. sauces, soups, and custard) replace with semi-skimmed, 1% fat or fully skimmed milk, low fat yoghurt, fromage frais or quark where possible.
- ▶ Where dairy products are provided on their own, or as an accompaniment to cereal, puddings or desserts, use lower fat varieties:
 - Semi skimmed / 1% fat / fully skimmed milk
 - Low fat yoghurt
 - Low fat frozen yoghurt
 - Fromage frais
 - Low fat ice-cream
- ▶ Dress salads with yoghurt, lemon juice and vinegar, and offer dressings separately so people have the choice and can use as much / as little as they like.

Cheese

- ▶ Use lower fat cheese such as Edam, Brie and Camembert, cottage cheese or 'half fat' varieties.
- ▶ In cooking, and for sandwiches, salads etc, use grated strong flavour cheese, as you will need to use less.
- ▶ Use béchamel, instead of cheese, sauce for dishes covered in cheese (e.g. lasagne).

The tables overleaf show the fat content of popular cheeses, cream and yoghurts and gives healthier alternatives to cream.



Fact Sheet 3: continued

Fat content of popular cheeses

Type of cheese	%Fat
Cottage Cheese	3.9
Cheddar (reduced fat)	15.0
Camembert	23.7
Edam	25.4
Brie	26.9
Danish Blue	29.6
Parmesan	32.7
Cheddar	34.4
Stilton	35.5



Fat content of cream

Type of cream	%Fat
Half cream	13.3
Single cream	19.1
Sour cream	19.9
UHT (canned spray cream)	32.0
Whipping cream	39.3
Double cream	48.0
Clotted cream	63.5



Healthier alternatives	%Fat
Virtually Fat Free Fromage Frais	0.1
Fromage Frais Plain	0.8
1/2 Fat Crème Fraiche	15.0

Fat content of yoghurt

Type of yoghurt	%Fat
Low fat fruit	0.7
Low fat plain	0.8
Whole milk fruit	2.8
Whole milk plain	3.0
Greek yoghurt	9.1



Fact Sheet 4: Meat, fish, eggs, beans and other non-dairy sources of protein

Meat is a good source of protein, vitamin B12, iron, zinc and other minerals. This includes red meat and poultry, bacon, salami, sausages, pate, beef burgers etc.

Fish whether fresh, frozen or canned (including fish cakes and fish fingers) is an excellent source of protein and has a more favourable fat content than meat. White fish is very low in fat (compare cod with a lamb chop: 0.6g of fat in 100g cod versus 23g in 100g of lamb). Whilst oily fish e.g. sardines, mackerel, pilchards, trout, salmon etc is higher in its fat content, the fat is unsaturated. In particular oily fish is a very good source of polyunsaturated omega 3 fatty acids; these are highly recommended for protecting us against coronary heart disease as they help prevent the blood from clotting.



We should eat at least two portions of fish a week, and one of these should be oily fish.

Eggs are useful sources of protein, vitamins A and D, and Riboflavin (vitamin B2).

There are also alternatives to meat e.g. nuts, beans, pulses, tofu and Quorn which can provide a source of protein for those on vegan/vegetarian diets. (N.B. Quorn is not vegan as it contains egg).

Red meat and meat products

- ▶ Where possible, use lean cuts, or trim off the visible fat before cooking.
- ▶ If available, use low fat sausages and burgers, and grill rather than fry.
- ▶ Where possible, poach, grill, microwave or bake with minimal added fat, or roast on a rack and then drain off the fat.
- ▶ If using minced meat, drain or skim off excess fat once the meat has browned.
- ▶ Reduce the use of tinned meats, which contain added salt.
- ▶ Be aware of hidden fat in meat products such as pies, sausages and pasties as lower quality, fatty meat may be used in these products.
- ▶ Use meat products with higher meat content; check the label for more information.
- ▶ Consider adjusting the proportion of dishes by increasing rice, pasta or potatoes to improve the balance, for example by serving slightly more pasta and slightly less sauce, or a little more rice and a little less curry.



Fact Sheet 4: continued

Poultry and eggs

- ▶ In all dishes other than roast chicken, remove the skin and fat before cooking or buy skinless, as simply taking the skin off prior to cooking can remove 3/4 of the fat.
- ▶ Offer oven baked, grilled, steamed, or stir fried choices as an alternative to fried.
- ▶ If roasting, drain off any excess fat.
- ▶ Offer non-fried egg options e.g. boiled, poached, scrambled, without added fat or salt.



Fish

- ▶ Try to offer white fish such as haddock, plaice or whiting not just cod, from a sustainable source.
- ▶ Fish can be microwaved, grilled or oven baked instead of fried.
- ▶ Replace battered fish with breaded fish, which can be grilled or baked instead of fried.
- ▶ Promote oily fish such as salmon, sardines, herring, mackerel (both fresh and canned) and fresh tuna (canned tuna is not an oily fish).
- ▶ Offer oily fish as sandwich fillings or with a salad e.g. salmon, mackerel, pilchards or sardines. Try to use fish canned in spring water rather than salted water / brine or oil.
- ▶ If fish is normally deep fried, use unsaturated oils, check the frying temperature and drain off fat.
- ▶ When baking fresh fish, brush with unsaturated vegetable oil rather than butter.



Meat alternatives

A variety of foods make good alternatives to meat products: pulses (lentils and beans) and their products (e.g. tofu from soybeans) and meat substitutes like mycoprotein (e.g. Quorn) and textured vegetable protein (TVP). These alternatives are low in fat and may be fortified with vitamins and minerals to make them nutritionally equivalent to meat. They can be used as an alternative to meat or to extend dishes e.g. chilli con carne.

FOOD ALLERGIES AND INTOLERANCES

A number of people suffer from allergies to food. For such people, even minute quantities of the food or ingredient can have rapid and fatal effects. In the UK, peanuts, milk, eggs and fish are the foods that commonly cause severe allergic reactions; in addition tree nuts, sesame seed and shellfish can also trigger severe allergic reactions.

People with food allergies frequently ask staff about the ingredients in food, so keeping staff informed of the contents of a dish is very important. If staff are not sure whether there is a trace of a potentially life-threatening ingredient in a food, they should say so and never guess.

The Food Standards Agency has produced a number of resources to support food businesses, as follows:

Food Allergy - What you need to know

This leaflet is aimed at anyone who works in a cafe or restaurant, or in a business selling food you wrap yourself, e.g. sandwiches, loose bread rolls, cakes, deli products or other unpackaged foods. It gives tips on responding to customers with allergies, highlights the main ingredients people are allergic to and where they can be found, and stresses the importance of dealing with allergies correctly.



You can download a copy at:

<http://www.food.gov.uk/multimedia/pdfs/publication/loosefoodsleaflet.pdf>

<http://www.food.gov.uk/multimedia/pdfs/welsh/foodallergywelsh0108.pdf>

Think Allergy Poster

This poster is aimed at anyone who works in a cafe or restaurant, or in a business selling food you wrap yourself and shows the main ingredients people are allergic to as well as giving an example of correct procedures.

<http://www.food.gov.uk/multimedia/pdfs/publication/thinkallergy0108.pdf>

<http://www.food.gov.uk/multimedia/pdfs/welsh/thinkallergywelsh0108.pdf>

The Provision of Allergen Information for Non Pre-packed Foods - Voluntary Best Practice Guidance

The guidance document provides best practice voluntary guidance to help businesses selling or providing non pre-packed food to learn how they can help customers with food allergy or intolerance.

FSA/1226/0108 (English only)

Fact Sheet 5: Fat, sugar and salt

Fat

The daily guideline amounts for total fat are 95g for men and 70g for women, of which saturated fats are 30g and 20g respectively. The main message about fats is to reduce the total consumption of all types, but particularly saturated fat as most people in the UK eat about 20% more saturated fat than the recommended maximum amount. Eating a diet that is high in saturated fat can raise blood cholesterol and increase the risk of heart disease.

Reducing fat

This can be achieved by: using less fat in food preparation and cooking; removing visible fat on meats; removing skin from chicken; replacing saturated fats with unsaturated fats such as using mono-unsaturated (rapeseed, groundnut or olive) or poly-unsaturated oils (sunflower, soya, corn) instead of butter, lard, ghee or palm oil and by using unsalted low fat spreads or polyunsaturated margarines e.g. olive oil or sunflower oil based margarines.

If buying pre-prepared dishes, encourage your supplier to provide lower fat options.

Avoid part frying foods and then refrying again as this will increase the fat content.

If an oil has been hydrogenated it has been made more saturated and may contain 'trans' fats. The health effects of trans fats are similar to those of saturated fat.

Read the labels and look for products with a smaller proportion of saturated fat.



Fact Sheet 5: *continued*

	% Total fat	% Saturated Fat
Rapeseed oil	99.9	6.6
Vegetable oil	99.9	11.7
Sunflower oil	99.9	12.0
Olive oil	99.9	14.0
Corn oil	99.9	14.4
Soya oil	99.9	15.6
Groundnut oil	99.9	20.0
Lard	99.0	41.0
Palm oil*	99.9	47.8
Coconut oil*	99.9	86.5

	% Total fat	% Saturated Fat
Soft margarine (polyunsaturated)	82.8	17.0
Butter	82.2	52.1
Hard animal and vegetable fats	79.3	34.6
Average low fat spread (polyunsaturated)	37.6	8.9

**Beware of coconut oil and palm oil; they are vegetable oil exceptions as they are rich in saturated fat.*

Cooking oil

- ▶ Use less fat or oil in cooking.
- ▶ Avoid frying wherever possible, or quick fry using a minimum of unsaturated oil (e.g. olive oil, sunflower or rapeseed oil sprays). Try dry-grilling, baking, microwaving or steam-roasting using cooking foil.
- ▶ Remember to change oil frequently, as it quickly becomes more saturated with use.



Fact Sheet 5: continued

Butter and spreads

- ▶ Use less fat in pastries or dough, with a low fat alternative where possible.
- ▶ Where possible, offer sandwiches, rolls and baguettes without any butter / spread. Those with moist fillings may not require spread at all, and others can be spread on one of the pieces of bread only.
- ▶ Where necessary, use lower fat, monounsaturated or polyunsaturated spreads instead of butter, for example soya, rapeseed and olive oil spreads.
- ▶ Use spread that is soft straight from the fridge, so it is easier to spread thinly.
- ▶ Refrain from garnishing vegetables, potatoes or salads with fat and oils or adding to mashed potato. If a dish must be finished with butter, try lightly brushing with melted butter before serving.
- ▶ Serve butter / spread separately or on the side for foods such as jacket potatoes, bread rolls, or toast.

Dressings and condiments

- ▶ Salad dressings should be offered separately, not added automatically.
- ▶ Where dressings are offered, use reduced fat or low fat (less than 3% fat) varieties.
- ▶ Use mono- and poly-unsaturated oils such as soya, rapeseed and olive oils in salad dressings.
- ▶ Where mayonnaise is used, use sparingly and use a reduced fat variety or dilute with lower fat yoghurt.

Sauces

- ▶ Some cooking sauces, particularly those containing cream, have a high fat content. Examples could be carbonara, cheese sauces and curries such as korma. Always have lower fat versions available, such as tomato based curry or pasta sauce.
- ▶ When serving desserts, give customers the choice whether to have them plain or with custard, cream or ice-cream. Alternatively, offer lower fat alternatives, as detailed in the 'Milk and dairy products' section.



Fact Sheet 5: continued

Sugar

Most adults and children in the UK eat too much sugar. Sugar occurs naturally in some foods (such as fruit and milk), or it can be added to foods. It is the food and drink containing *added* sugars, such as sweets, chocolate, cakes and biscuits and soft fizzy drinks that need to be reduced in the diet. This is because they can be high in calories but often have few other nutrients, and can cause tooth decay.

Reducing sugar

- ▶ Offer unsweetened fruit juices, milk, low calorie drinks, squash with no added sugar, mineral water and iced water in addition to soft drinks. Ideally, have a jug of water that customers can help themselves to, on the counter or at the table.
- ▶ Offer artificial sweeteners to customers as an alternative to sugar.
- ▶ Offer lower sugar desserts and puddings:
 - Reduce the amount of sugar used in cooking where practical and acceptable. Amend your recipes accordingly. Changes can be made gradually without the customer noticing.
 - Use more fresh or dried fruit in cakes and desserts. The natural sweetness of the fruit will reduce the amount of sugar needed in the recipe.
 - Offer unsweetened, low fat fruit yoghurt as a pudding or make your own using natural yoghurt and pureed fruits, which are in season.
 - Use pure unsweetened fruit juice as a sweetener in your dishes.
 - Offer attractive displays of fresh fruit along with other desserts. Consider the position of fresh fruit - display it to make it more prominent than other options.
 - Avoid using sugar as a garnish, icing or a glaze.



Fact Sheet 5: *continued*

Snacks, biscuits and cakes

- ▶ Offer reduced fat cakes, e.g. apple, banana or carrot cake, low fat sponges or low fat muffins.
- ▶ Offer fruit cake and plain cakes in addition to iced.
- ▶ Use semi-skimmed, 1% fat or skimmed milk in the preparation.
- ▶ Keep confectionery to the rear of a display. Consider increasing the price of confectionery in relation to the price of fruit.
- ▶ Have healthier alternatives to confectionery and savoury snacks on display and within easy reach:



Have less of these . . .

Chocolate
Sweets / lollies
Salted, roasted nuts
Standard crisps

and more of these

Dried fruit e.g. raisins, apricots
Seeds e.g. pumpkin, sunflower
Plain, unsalted nuts
Baked crisps
Sweet / savoury rice cake snacks

- ▶ Have healthier alternatives to biscuits and cakes, such as teacakes, malt loaf and fruit bread. Be aware that some cereal type bars are high in sugar.
- ▶ Allow customers to add their own spread e.g. unsaturated spread such as sunflower spread, to toasted teacakes, scones etc.

Desserts

- ▶ Try fruit salad, fruit cobbler, fruit crumble, low fat yoghurt, sorbet and meringue fruit nests.
- ▶ Pastry based desserts should have a single crust.
- ▶ Include fruit puddings that are not based on pastry or cream, and allow customers to choose toppings. If custard is used, make it using skimmed, 1% fat or semi-skimmed milk.
- ▶ Try offering sorbets.
- ▶ Offer reduced fat varieties of ice cream, yoghurts and low fat frozen yoghurt.

Salt

Most people are eating too much salt. On average we are having about 8.6g salt per day but we should be having no more than 6g, and children under the age of 12 should be having less.

Eating too much salt can raise your blood pressure. People with high blood pressure are three times more likely to develop heart disease or have a stroke than people with normal blood pressure.

Reducing salt

Processed foods (such as ready-made soups and sauces, tinned and cured meats) can contain high levels of salt. Therefore, in order to reduce the amount of salt in your dishes, the use of processed foods needs to be considered along with the amount of salt added to recipes.

- ▶ Gradually reduce the quantity of salt used in recipes.
- ▶ Control the amount of salt in cooking. In many instances, salt can be gradually cut down or left out altogether. Use unsalted water when boiling vegetables, potatoes, rice or pasta.
- ▶ Try using herbs, spices, lemon juice or vinegar more often to enhance the flavour of food.
- ▶ Monosodium glutamate (MSG) and soy sauce contain high levels of sodium / salt so should be avoided where possible.
- ▶ Avoid excessive use of stock cubes, gravy granules or bouillon cubes, as they contain a high percentage of salt. Instead prepare the stock and use vegetable water for gravy; if stock cubes are used, opt for lower salt versions.
- ▶ Use low salt versions of low fat spreads and unsaturated margarines.
- ▶ Do not salt chips or other foods before serving, leave the choice of salt to the customer.
- ▶ Try to make salt less accessible to customers for example by placing salt on a separate table or behind the counter.
- ▶ Choose tinned vegetables and pulses without added salt or sugar, or preferably, use fresh or frozen vegetables. Look at the labels.
- ▶ Reduce the use of tinned meats, which contain added salt. Use fresh or frozen meats.
- ▶ Roast meat on the premises for salads rather than having only 'salty' varieties available.
- ▶ Try to use fresh or frozen rather than processed food in general because many of them contain salt or other salt-like substances. Try making home-made soup rather than using tinned or powdered versions.



Fact Sheet 6: Children's meals

You may have children who regularly eat with their parents in your establishment or you may cater especially for children. When planning menus, bear in mind that children are often more receptive to messages about healthier food choices than adults and it is now that their lifetime habits are being established. A children's menu of fish fingers or sausages and chips with a sugary drink is inadequate.

You are in a very good position to be able to influence their choices, and the following suggestions might be helpful:

- ▶ Offer small portions of all adult meals for children, not just a range of fried options, and price children's portions appropriately.
- ▶ If you have a dedicated children's menu, make sure it contains several healthier options, not just meals served with chips or deep fried potato shapes.
- ▶ Promote milk, unsweetened fruit juices and water in place of carbonated sugary drinks or squashes.
- ▶ Offer fruit and yoghurts.
- ▶ Keep confectionery to the rear of a display or only available on request.
- ▶ Offer reduced fat varieties of ice cream / frozen dessert.
- ▶ When preparing chips, use thick, straight cut chips and fry in unsaturated oil or use oven chips.
- ▶ Try preparing vegetables, salads and fruit by cutting into attractive shapes.
- ▶ Try presenting the meal in a fun way e.g. in a colourful box.
- ▶ Ask for comments from children and parents on the provision of healthy options, by questionnaire or suggestion box, and try to be as accommodating as possible of requests.



Fact Sheet 7: Display, pricing and marketing

By making the changes suggested in this pack, you could not only make a substantial contribution to improving the health of the people of Wales but you could take advantage of marketing and financial and competitive prospects too.

The Healthy Options Award can be used as a marketing tool to promote your business. Advertising your award on menus, at your establishment and by word of mouth can give you increased publicity, and attract new customers.

We are aware that consumers are becoming much more knowledgeable about healthy eating and think there should be a healthy option available when eating out. Many food manufacturers and retailers have recognised this increase in demand for healthier foods on the market and have created product lines which provide a healthier option. There are now a whole variety of items boasting less fat, less sugar and salt on the shelves, and health benefits such as the effect of oily fish on reducing the risk of heart disease, are being emphasised.

In addition to highlighting new healthier options to your menu, you could also make small changes across the menu. It is important, when marketing these healthier changes, that customers are informed of the benefits that these changes will have and that the taste of the food will not be compromised.

In larger establishments where there is scope to offer wider choice, new menu items that meet the healthy eating criteria can be introduced and should sell well alongside other dishes (as long as they are reasonably priced, taste good and look attractive).

The four 'Ps' of traditional merchandising:

- ▶ Provide a good quality product
- ▶ making the Price competitive and appropriate
- ▶ Promoting foods by using displays, communication, advertising and new ideas
- ▶ Present food attractively

Fact Sheet 7: continued**Product**

How can you make the product more appealing to the customer? Although people are becoming more interested in healthy eating, their main priority when eating out remains good value.

Price

A pricing strategy, such as reducing the cost of the healthy option could tempt customers, (a special promotion, 'Dish of the Day', 2 for the price of 1, 'Meal deal' i.e. buy a sandwich and get a piece of fruit free etc.).

Promotional activities

Offer a healthier menu / meal option / sandwich etc. based upon a theme such as sporting activities (e.g. World Cup, Olympics and the Six Nations rugby tournament).

Presentation

Where will you market your healthier meals? 'Healthier options' should be placed alongside existing menu items where customers are sure to see them, perhaps first on the list.

If you use a marker / logo / symbol to identify healthier options, make sure an explanation is given to your customers as to what they mean.

Staff training

- ▶ Ensure staff members are aware of the healthier options and can explain any markers / logos / symbols.
- ▶ Staff can actively promote healthier options by prompting customers to order extra salad or offering an alternative to chips.
- ▶ To obtain a higher level award, key members of staff will need to undertake some form of accredited / recognised training in nutrition. The key messages can then be passed on to all other staff members so they understand why they are promoting healthier options (see Annex 4 for information).

Annex 1: Understanding food labels

Most people in the UK are eating too much fat, especially saturated fat, sugar and salt. Food labels can be confusing with all the different terms and labels. Here is an easy guide to what's a little and a lot (and a medium amount) for salt (sodium), fat and saturated fat, and sugars.




This table shows how much of each nutrient counts as high, medium or low **per 100g** of a food.

	High/100g	Medium /100g	Low /100g
Fat	More than 20 g	More than 3g to 20g	3 g or less
Saturated fat	More than 5 g	More than 1.5g to 5g	1.5 g or less
Sugars*	More than 12.5 g	More than 5g to 12.5g	5 g or less
Salt**	More than 1.5 g	More than 0.3g to 1.5g	0.3 g or less

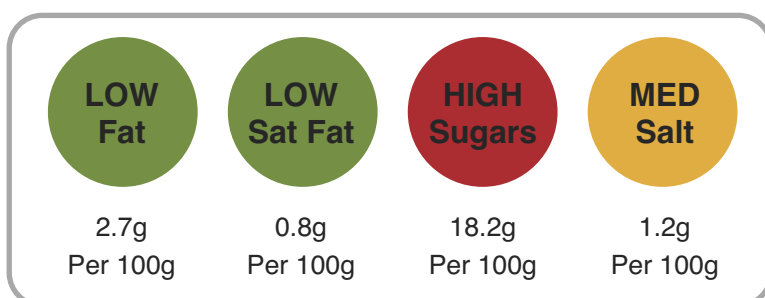
* For sugars, **Low** = **total** sugars are less than or equal to 5g/100g,
Medium = **total** sugars exceed 5g/100g but **added** sugars are equal to or less than 12.5g/100g
and **High** = **added** sugars exceed 12.5g/100g

**Salt is also called sodium chloride. Food labels usually list the amount of sodium in the nutritional information. Salt = Sodium x 2.5

These high, medium and low criteria are also used for the Food Standards Agency's signpost labelling, which is being used on front-of-pack by some stores and manufacturers to help consumers make a healthier choice.

 Red = High  Amber = Medium  Green=Low

This is how it could look, and is easily recognisable however it's used, by the traffic light colours:



For more information on the Agency's traffic light labelling see <http://www.eatwell.gov.uk/foodlabels/trafficlights/>

Annex 2:

Menu adaptations

The following menu plans will help you adapt your menus to provide healthier options. Standard options are given alongside some healthier options.

(Adopted with kind permission from a resource produced for Neath Port Talbot's healthy options award scheme)

Breakfast Menu

Standard Menu	Healthier Options
<ul style="list-style-type: none"> ▶ Cereal e.g. frosted flakes, rice puffs 	<ul style="list-style-type: none"> ▶ A variety of breakfast cereals, especially those low in salt and low in sugar such as shredded wholegrain wheat biscuits, corn flakes or whole-wheat biscuits
<ul style="list-style-type: none"> ▶ Porridge made with full fat milk 	<ul style="list-style-type: none"> ▶ Porridge made with semi-skimmed, 1% fat or skimmed milk. Sweeten with dried fruit or artificial sweetener instead of sugar if needed
<ul style="list-style-type: none"> ▶ White bread toast with butter ▶ Fried bread 	<ul style="list-style-type: none"> ▶ Offer wholemeal or granary bread or toast as well as white ▶ Make butter optional and also offer low fat spread
<ul style="list-style-type: none"> ▶ Fried egg 	<ul style="list-style-type: none"> ▶ Boiled, poached or scrambled egg (scrambled with skimmed, 1% fat or semi-skimmed milk)
<ul style="list-style-type: none"> ▶ Croissant with jam or pan au chocolate ▶ Danish pastries 	<ul style="list-style-type: none"> ▶ Toasted English muffin (white or wholemeal)
<ul style="list-style-type: none"> ▶ Sausage -fried 	<ul style="list-style-type: none"> ▶ Grilled sausage / vegetarian alternative or low fat sausages
<ul style="list-style-type: none"> ▶ Streaky bacon 	<ul style="list-style-type: none"> ▶ Grilled lean bacon
<ul style="list-style-type: none"> ▶ Baked beans 	<ul style="list-style-type: none"> ▶ Lower sugar and salt baked beans
<ul style="list-style-type: none"> ▶ Black pudding 	<ul style="list-style-type: none"> ▶ Grilled or tinned tomatoes
<ul style="list-style-type: none"> ▶ French Toast with maple syrup 	<ul style="list-style-type: none"> ▶ Dip the bread in egg and cook in a non-stick frying pan or griddle
<ul style="list-style-type: none"> ▶ Tea / Coffee 	<ul style="list-style-type: none"> ▶ A variety of fruit juices such as orange, grapefruit and pineapple, or fruit smoothies in addition to tea / coffee

Lunch Menu

Standard Menu	Healthier Options
<ul style="list-style-type: none"> ▶ Salad with mayonnaise, coleslaw, salad and oily dressings 	<ul style="list-style-type: none"> ▶ Use a variety of vegetables such as potato peppers, courgettes, avocado, spring onions, lettuce, tomatoes, olives, radish, grated carrot and raisins ▶ Add cold grilled chicken (without skin), prawns, sardines, cottage cheese, mozzarella, or strips of lean ham ▶ Add some starchy foods such as rice, pasta or cous-cous ▶ Serve without dressing and offer a variety, including clearly labelled low fat options, that the customer can add if wanted
<ul style="list-style-type: none"> ▶ Baked potato with tuna mayonnaise, coleslaw, full fat cheese, prawns and seafood sauce, creamy curry sauces 	<ul style="list-style-type: none"> ▶ Offer baked potato with optional butter and salt. Offer fillings like baked beans, cottage cheese and pineapple, ratatouille, dry curry sauces or tomato based curry sauces with lots of vegetables
<ul style="list-style-type: none"> ▶ Sausage roll or corned beef pasty 	<ul style="list-style-type: none"> ▶ Make with thinner crust and include vegetables such as onion / potato / carrot
<ul style="list-style-type: none"> ▶ Sandwiches made from thin sliced white bread with butter or spread ▶ Mayonnaise fillings 	<ul style="list-style-type: none"> ▶ Sandwiches with thick slices of brown, rye, granary or wholemeal bread or rolls. Or offer bagels, tortilla wraps, wholemeal pitta bread ▶ Fillings of lean meats (ham, beef, turkey and chicken (without skin)). Tuna, smoked mackerel, hard boiled egg, reduced fat cheese or salad ▶ Offer without butter or spread especially with moist filling ▶ Use reduced fat mayonnaise

Evening Menu

Standard Menu	Healthier Options
<ul style="list-style-type: none"> ▶ Battered deep fried fish ▶ Deep fried chips ▶ Salted chips ▶ Thin chips 	<ul style="list-style-type: none"> ▶ Breaded fish oven baked ▶ Oven baked chips served without salt ▶ Allow customer to add salt to taste if required. ▶ Cut chips thicker, as they absorb less fat ▶ Serve with mushy peas or baked beans
<ul style="list-style-type: none"> ▶ Fried beef / hamburger, added cheese, added mayonnaise 	<ul style="list-style-type: none"> ▶ Grilled chicken or fish served with salad and a wholemeal roll
<ul style="list-style-type: none"> ▶ Lamb shank ▶ Half roast chicken ▶ Ribs with barbecue sauce ▶ Surf and Turf ▶ Steak with creamy mushroom or peppercorn sauce like Diane ▶ Gammon with egg 	<ul style="list-style-type: none"> ▶ Grill or griddle meats rather than frying, if frying use unsaturated oils or spray oils ▶ Remove skin and all visible fat from meat ▶ Serve with tomato-based sauce, or with salsa or add extra spices ▶ Gammon with pineapple
<ul style="list-style-type: none"> ▶ Creamy curries such as Korma, Madras, Passanda, Massala, Thai green or red curry 	<ul style="list-style-type: none"> ▶ Lower fat curries based on tomatoes such as Tandoori with chicken, prawns or vegetables. ▶ Vegetable side dishes, dhal ▶ Use yoghurt or milk to make curry
<ul style="list-style-type: none"> ▶ Pasta with creamy sauces such as Carbonara, cheesy or oily sauces 	<ul style="list-style-type: none"> ▶ Pasta with tomato-based sauce such as Arrabiata, other vegetable based sauces
<ul style="list-style-type: none"> ▶ Chinese meals that are battered or fried such as sweet and sour pork, prawn crackers, dim sum / spring rolls ▶ egg fried rice, fried noodles / chow mein 	<ul style="list-style-type: none"> ▶ Chinese meals that are steamed or stir fried such as fish dishes, Chop suey dishes ▶ Boiled rice or noodles
<ul style="list-style-type: none"> ▶ Italian or thin crust pizza ▶ Extra cheese toppings ▶ Meat feast toppings 	<ul style="list-style-type: none"> ▶ Deep pan thick crust pizza ▶ Lower fat toppings such as ham, fish, prawns ▶ Serve with extra vegetable toppings ▶ Increase the amount of tomato sauce and decrease the amount of cheese and use a strong flavoured cheese

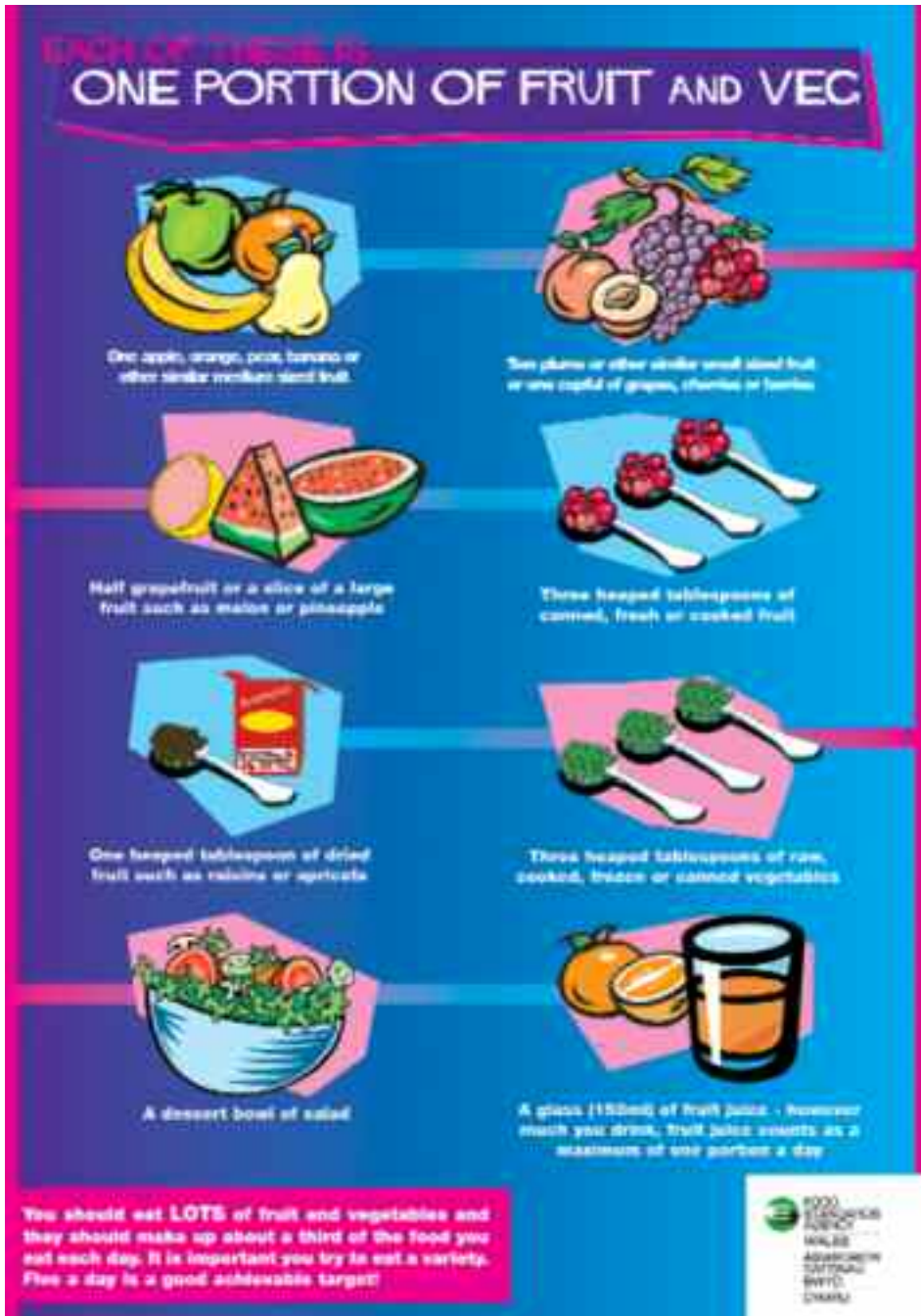
Dessert Menu

Standard Menu	Healthier Options
<ul style="list-style-type: none"> ▶ Apple or other fruit pie ▶ Apple or other fruit crumble 	<ul style="list-style-type: none"> ▶ Make the pie with one crust either a top crust or a flan with a pastry base using a proportion of wholemeal flour in pastry ▶ Add some dried fruit such as raisins to sweeten (therefore reducing the sugar) ▶ Add some porridge oats to the crumble mix.
<ul style="list-style-type: none"> ▶ Rice pudding with full fat milk/cream and sugar 	<ul style="list-style-type: none"> ▶ Rice pudding made with skimmed, 1% fat or semi-skimmed milk, sweetened with fresh or dried fruit e.g. dates.
<ul style="list-style-type: none"> ▶ Cakes such as chocolate fudge served with cream ▶ Custard made with full fat milk or cream ▶ Ice cream ▶ Cheesecakes 	<ul style="list-style-type: none"> ▶ Low fat yoghurt e.g. natural yoghurt ▶ Low fat fromage frais ▶ Custard made with skimmed, 1% fat or semi skimmed milk ▶ Fruit Sorbets ▶ Increase fruit portion / serving ▶ Use lower fat / lower sugar biscuits e.g. ginger nuts or digestives.
<ul style="list-style-type: none"> ▶ Cheese and biscuits 	<ul style="list-style-type: none"> ▶ Edam / Camembert ▶ Selection of whole-wheat crackers

Annex 3: Portion size guidance

This is available as an A3 poster.

To obtain a free copy call FSA Wales on **029 2067 8912**
or email nutritionstrategywales@foodstandards.gsi.gov.uk



ONE PORTION OF FRUIT AND VEG

- One apple, orange, pear, banana or other similar medium sized fruit
- Two plums or other similar small sized fruit or one cupful of grapes, cherries or berries
- Half grapefruit or a slice of a large fruit such as melon or pineapple
- Three heaped tablespoons of canned, fresh or cooked fruit
- One heaped tablespoon of dried fruit such as raisins or apricots
- Three heaped tablespoons of raw, cooked, frozen or canned vegetables
- A dessert bowl of salad
- A glass (150ml) of fruit juice - however much you drink, fruit juice counts as a maximum of one portion a day

You should eat LOTS of fruit and vegetables and they should make up about a third of the food you eat each day. It is important you try to eat a variety. Five a day is a good achievable target!

FOOD STANDARDS AGENCY WALES
AGYDURWYD
CULTURAU
BRYD
CYMRU

Annex 4:

Resources and training

Useful information for you and your customers:

If you would like further information on **Healthier catering**:

Catering for health

FSAW/010

This A4 guide is aimed primarily at lecturers of NVQ courses in catering colleges. This guide sets out the fundamental principles of nutrition and healthier food preparation to help chefs of the future plan menus, select ingredients, prepare and serve healthier food to meet increasing consumer demand.

- ▶ Available for free in both English and Welsh
- ▶ To obtain a free copy call FSA Wales on **029 2067 8912**
or email: **nutritionstrategywales@foodstandards.gsi.gov.uk**

Healthy catering

This web-based resource is aimed at people running small catering businesses or services and also those teaching catering courses or studying for a catering qualification. This resource includes recipes and practical tips including how to make dishes healthier.

This resource is available to download only.

- ▶ (Available in English only)
- ▶ To download a free copy go to:
<http://www.food.gov.uk/healthiereating/healthycatering/healthycatering2/>

Safer food, better business

Caterers pack - **FSA/1108/0107** (English) **FSA/1110/0107** (Welsh);

Retailers pack - **FSA/1062/0507** (English) **FSA/1103/1106** (Welsh)

A4 guides have been developed to help small catering businesses such as restaurants, cafes, takeaways and retailers comply with food safety regulations that have applied from 1 January 2006. These packs have been designed to be practical and easy to use.

- ▶ To obtain a free copy call EC Group on **0845 606 0667**
or email: **foodstandards@ecgroup.uk.com**
- ▶ Alternatively, you can download a copy at:
<http://www.food.gov.uk/multimedia/pdfs/sfbbfullpack.pdf>
<http://www.food.gov.uk/multimedia/pdfs/sfbbrrpack.pdf>

- ▶ Welsh versions both at:
<http://www.food.gov.uk/foodindustry/regulation/hygleghygleghresources/sfbb/sfbblanguages>

Guidance on allergen management and consumer information

FSA/1064/0606

This voluntary guidance aimed at food producers and retailers contains information on controlling food allergens during food production, how to assess the risk of cross-contamination and suitable phrases to use to warn consumers of any allergen risks within foods.

- ▶ Currently available in English only - other languages will follow.
- ▶ You can download a free copy at:
<http://www.food.gov.uk/multimedia/pdfs/maycontaininguide.pdf>

Food allergy - What you need to know

FSA/1201/0108 (English)

FSA/1225/0108 (Welsh)

This leaflet is aimed at anyone who works in a café or restaurant, or a business selling food you wrap yourself e.g. sandwiches, loose bread rolls, cakes, deli products or other unpackaged foods. It gives tips on responding to customers with allergies, highlights the main ingredients people are allergic to and where they can be found and stresses the importance of dealing with allergies correctly.

- ▶ You can download a free copy at:
<http://www.food.gov.uk/multimedia/pdfs/publication/loosefoodsleaflet.pdf>
<http://www.food.gov.uk/multimedia/pdfs/welsh/foodallergywelsh0108.pdf>

The provision of allergen information for non 'pre-packed' foods - voluntary best practice guidance

FSA/1226/0108

This guidance document provides best practice voluntary guidance to help businesses selling or providing non pre-packed food to learn how they can help customers with food allergy or intolerance.

- ▶ Currently available in English only.
- ▶ You can download a free copy at:
<http://www.food.gov.uk/multimedia/pdfs/loosefoodsguidance.pdf>

If you would like general advice on a **healthy balanced diet**:

Eatwell - Your guide to healthy eating 8 tips for making healthier choices

FSA/1153/0407 (English) **FSA/1172/0407** (Welsh)

This A5 booklet provides practical tips on how to eat a healthy balanced diet and maintain a healthy weight. The advice in this booklet is suitable for most people.

- ▶ Available in a range of languages
- ▶ To obtain a free copy call Food Standards Agency publications on **0845 606 0667** or email: **foodstandards@ecgroup.uk.com**
- ▶ You can also download a copy at:
<http://www.food.gov.uk/multimedia/pdfs/eatwell.pdf> (English)
<http://www.food.gov.uk/multimedia/pdfs/eatwellcymraeg.pdf> (Welsh)

The eatwell plate guide

FSA/1198/0907 (English) **FSA/1200/0907** (Welsh)

This A5 pictorial guide shows the 5 food groups and proportions that are needed to make up a healthy balanced diet. This guide is aimed at anyone wishing to teach or learn about constituents of a healthy balanced diet.

- ▶ Available in English and Welsh.
To obtain a free copy call Food Standards Agency publications on **0845 606 0667** or email: **foodstandards@ecgroup.uk.com**
- ▶ Posters of *the eatwell plate*, portion sizes for fruit and vegetables, and allergen awareness are also available free of charge.

To obtain a copy call FSA Wales on **029 2067 8912**
or email: **nutritionstrategy@foodstandards.gsi.gov.uk**

Useful websites

<http://www.eatwell.gov.uk>

This website is consumer focused and provides advice on diet and health including reliable and practical advice about healthy eating, understanding food labels and how we can affect our health.

<http://www.salt.gov.uk>

This website supports the Food Standards Agency's salt campaign which aims to highlight the consequences of eating too much salt and offers advice on how to cut down on the consumption of salt.

<http://www.physicalactivityandnutritionwales.org.uk> (English)

<http://www.gweithgareddcorfforolamaethcymru.org.uk> (Welsh)

The Physical Activity and Nutrition Network for Wales website aims to encourage networking between everyone involved in nutrition in Wales. It provides an opportunity for those working in nutrition to access information and resources, share good practice and learn from each other.

<http://www.nutrition.org.uk>

The British Nutrition Foundation website provides healthy eating information, resources for schools, news items, recipes and details of the work we undertake around the UK/EU.

<http://www.bda.uk.com>

The British Dietetic Association website provides impartial advice about nutrition and health.

Training courses

Should you or your staff wish to get a better understanding of healthy eating, the following course may be a good place to start:

Level 2 Award in Healthier Food and Special Diets

Holders of this qualification will have a good understanding of the basic principles of nutrition which underpin the production of healthy food and preparation of special diets, and the key role of nutrition in health.

Both the Chartered Institute of Environmental Health (CIEH) and The Royal Society for the Promotion of Health (RSPH) provide a Level 2 Award in Healthier Food and Special Diets. Details of this and other courses run by both organisations can be found at the links below:

<http://www.cieh-coursefinder.com/Default.aspx>

<http://www.rsph.org.uk/en/qualifications/qualifications.cfm>

Annex 5:

Breastfeeding Welcome Scheme

Are you a business that would like to offer a welcome to breastfeeding mothers and their babies? And receive recognition for it too?

The Breastfeeding Welcome Scheme was established by the Welsh Assembly Government to identify premises that understand and support the needs of breastfeeding mothers and their babies.

The Scheme is open to local businesses providing food or drink, and to hairdressers, shops, libraries and museums, community centres and health centres, in fact anywhere that is open to the general public.

Breastfeeding provides important health protections both to babies and to their mothers. Breastfed babies are less likely to suffer from infections and allergies, or to develop childhood diabetes or obesity. Mothers who breastfeed have a lower risk of breast or ovarian cancer.

In Wales, half of all mothers start to breastfeed but after a few weeks many have stopped. New mothers often worry about where to feed their babies when they're out and about. Breastfeeding mothers are usually so discreet that no-one even notices what they're doing.

By joining the Scheme, your business will be providing a safe and welcoming place for mothers and will be playing an active part in encouraging more mothers to breastfeed their babies.

What the Breastfeeding Welcome Scheme means

- ▶ Breastfeeding must be acceptable in all areas open to the public.
- ▶ A mother who is breastfeeding will not be asked to move or to stop breastfeeding.
- ▶ Your staff should be told about the Scheme and how to be supportive of the needs of breastfeeding mothers.
- ▶ All public areas should be non-smoking.

All premises taking part in the Scheme will be promoted through publicity materials, so new mothers will know where to find a warm welcome when they want to stop for a coffee or go shopping in town. And remember, good news travels fast, especially amongst new mums.

If you are interested in hearing more about the Scheme, just email WAG at **breastfeeding@Wales.gsi.gov.uk**

or write FREEPOST to:

FREEPOST NAT8910
Breastfeeding Welcome Scheme
Welsh Assembly Government
Cathays Park
Cardiff CF10 3RB

Annex 6: Eatwell - Your guide to healthy eating

You can obtain further copies of this leaflet (**FSA/1153/0407** - English;
FSA/1172/0407 - Welsh) free of charge for your staff or customers from
Food Standards Agency publications

- ▶ tel. **0845 606 0667**
- ▶ or email: **foodstandards@ecgroup.uk.com**.